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**Change Management Executive**

**Wisdom – Integrity - Value**

**Leading Discovery – Connecting Outcomes**

**Organizational Agility – Operational Excellence**

**My Professional Brand – 2023**



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## Wisdom Integrity, and Value

Three components vital in any business process. To get things done successfully in any organization, a strategy that optimizes the relationships between people, processes, and tools is required but must also balance wisdom, integrity, and value.

### Wisdom

Biblical wisdom is the ability to judge correctly and to follow the best course of action, based on knowledge and understanding. It is the skill in living according to God's way of life. According to the Bible, wisdom is loving God, loving his Word, and loving His ways, and hating evil. Wisdom is also true religion, godliness, piety, the knowledge and fear of God, and sincere and uniform obedience to his commands:

James, 3:17

But the wisdom that is from above is first pure, then peaceable, gentle, and easy to be intreated, full of mercy and good fruits, without partiality, and without hypocrisy.

Palms 111:10

The fear of the Lord is the begining of wisdom; all who follow his precepts have good understanding. To him belong eternal praise.

Proverbs 24:13-14

Eat honey, my son, for it is good; honey from the comb is sweet to your taste. Know also that wisdom is like honey for you: If you find it, there is a future hope for you, and your hope will not be cut off.

### Integrity

According to the Bible, integrity is a consistency between what is inside and what is outside, between belief and behavior, our words and our ways, our attitudes and our actions, our values and our practice. It also means staying true to the teachings of Christ and living your life according to the principles of morality and ethics. Integrity is not just about being honest but also fulfilling responsibilities that you have been entrusted with without regard for public revelation or reward.

Psalm 51:6

Look, you desire integrity in the inner man; you want me to possess wisdom.

Proverbs 1:7

For gaining wisdom and instruction; for understanding words of insight; for receiving instruction in prudent behavior, doing what is right and just and fair; for giving prudence to those who are simple, knowledge and discretion to the young— let the wise listen and add to their learning, and let the discerning get guidance— for understanding proverbs and parables, the sayings and riddles of the wise. The fear of the LORD is the beginning of knowledge, but fools despise wisdom and instruction.

Proverbs 11:3

The integrity of the upright guides them, but the unfaithful are destroyed by their duplicity.

Luke 16:10

“One who is faithful in a very little is also faithful in much, and one who is dishonest in a very little is also dishonest in much.”

Colossians 3:23

Whatever you do, work heartily, as for the Lord and not for men.

Philippians 2:13

For it is God who works in you, both to will and to work for his good pleasure.

Philippians 4:8

Finally, brothers, whatever is true, whatever is honorable, whatever is just, whatever is pure, whatever is lovely, whatever is commendable, if there is any excellence, if there is anything worthy of praise, think about these things.

Titus 1:7-8

For an overseer, as God’s steward, must be above reproach. He must not be arrogant or quick-tempered or a drunkard or violent or greedy for gain. But hospitable, a lover of good, self-controlled, upright, holy, and disciplined.

Titus 2:7

Show yourself in all respects to be a model of good works, and in your teaching show integrity, dignity.

### **Old Testament Takeaways**

- Integrity is built upon biblical commandments and the great commission.
- Integrity is secondary to the Grace of God.
- Integrity is manifest in righteousness and obedience.
- Integrity and uprightness preserve me, as I wait on the Lord.
- Integrity in righteousness and justice is more acceptable to the Lord than sacrifice.
- Integrity renders true judgments, show kindness, love, and mercy to one another.

### **New Testament Takeaways**

- Integrity breeds integrity.
- Integrity demands commitment and Delivery.
- Integrity is honorable not only in the Lord’s sight but also in the sight of man.
- Integrity is God who works in you, both to will and to work for his good pleasure.
- Integrity is modeling good works heartily, as for the Lord and not for men.
- Integrity is being hospitable, a lover of good, self-controlled, upright, holy, and disciplined.

## Value

A Biblical Perspective. A value or ethic is a principle or standard about what is important in one's life. Therefore, Christian values are the principles that a follower of Jesus Christ holds as important—the principles of life that Jesus taught. Christian values don't change over time. They are consistent from generation to generation since their foundation is found in God's Word, the Bible.

Matthew 16:26. Mark 8:36, Luke 9:25

For what benefit is it for a person to gain the whole world, yet forfeit his life?

Psalms 19:9-11

The commands to fear the Lord are right and endure forever. The judgments given by the Lord are trustworthy and absolutely just. They are of greater value than gold, than even a great amount of pure gold; they bring greater delight[e] than honey, than even the sweetest honey from a honeycomb. Yes, your servant finds moral guidance there; those who obey them receive a rich reward.

## From the Inside Out

1 Samuel 16:7

But the Lord said to Samuel, "Don't be impressed by his appearance or his height, for I have rejected him. God does not view things the way people do. People look on the outward appearance, but the Lord looks at the heart."

## The Great Commandment

Matthew 22:34-40

Now when the Pharisees heard that he had silenced the Sadducees, they assembled together. And one of them, an expert in religious law, asked him a question to test him

"Teacher, which commandment in the law is the greatest?"

Jesus said to him, "'Love the Lord your God with all your heart, with all your soul, and with all your mind.' This is the first and greatest commandment.

The second is like it: 'Love your neighbor as yourself.'

All the law and the prophets depend on these two commandments."

## Leading Discovery and Connecting Outcomes

### Leading Discovery

Being active and present with the greatest of integrity in the journey which accurately completes the vision that drives strategic direction and planning.

Purposed to connect operations and individuals with strategic performance, leading to sustainable incremental change in organizational reputation from mediocre to exceptional.

### Operations and Performance

Choices and behaviors cultivate the performance that respects and edifies the individual.

Connecting process with delivery standards for sustainable incremental change that inspires governed greatness and leads to Organizational Agility and Operational Excellence.

### Organization and Strategy

Choices, behaviors, and service inspire others that others may come to understand the vision.

Connecting resources with structures and vision for focused direction and response leading to greater Organizational Agility through prolific organizational change capability and increased organizational change capacity.

### Individual and Operations

Through my choices and behaviors, others are able, through practice, to overcome and excel.

Connecting resources with functions and performance, moving from academics to applications, to achieve exceptional results.

### Connecting Outcomes

Being active and present with the greatest of integrity in delivering transformations, moving from academics to applications, which results in connected performance and strategic relevance.

Purposed to connect operations and individuals with strategic performance, leading to sustainable incremental change in organizational reputation from mediocre to exceptional.

# Organizational Agility and Operational Excellence

## Organizational Agility

Organizational agility is the ability of an organization to change quickly and effectively in response to external and internal changes, customer demands, and complex or uncertain situations. It involves the coordination and flexibility of people, processes, and technologies. It also requires the knowledge and skill to navigate through formal and informal channels and political dynamics<sup>5</sup>. Organizational agility can help businesses improve their efficiency, reduce costs, and succeed in a rapidly changing environment.

## Operational Excellence

Operational excellence is a term that is often used when discussing strategies to maintain or enhance business performance. It is a mindset that embraces certain principles and tools to create a culture of excellence within an organization. It means every employee can see, deliver, and improve the flow of value to a customer. Operational excellence occurs when an organization implements and executes its day-to-day business operations better than its competitors in their market or industry.

## Culture

Culture is the characteristics and knowledge of a particular group of people, encompassing language, religion, cuisine, social habits, music, and arts. It is also the shared values, attitudes, standards, and beliefs that characterize the member of an organization and define its nature

# My Story and Professional Presentation

## Introduction

A distinguished executive, senior leader, and trusted advisor, influenced by a remarkable career in information systems, I am principled in leading qualitative operational and organizational discovery while creating and connecting transformative outcomes that drive operational excellence and organizational agility. With a dedication to transformative leadership, exceptional performance, sustainable change, and a robust return on investment (ROI), my approach to bringing order to chaos begins with quality relationships and continues with structured methodologies, industry standards, artifacts, deliverables, comprehensive work plans and personal accountability.

- Established in information systems, services, projects, and portfolios,
- Advancing strategic business operations, analytics, and advisory,
- Achieving and connecting transformative outcomes,
- Recognized for operational excellence and organizational agility.'
- A voice of reason and compassion in the face of change,
- With a passion for leaving a legacy of value.

Recognized for transformative outcomes from analysis and resolution of complex business problems, Chris is a voice of reason and compassion in the face of change, with a passion for leaving a legacy of value. He helps people and organizations overcome their challenges and realize their full potential. Change, of any kind, must be from the inside out, one life at a time.

## Summary

Chris has a positive, enduring legacy of extraordinarily rich and diverse roles and relationships spanning several industries, most recently, Government, Insurance, and Technology, earning their trust and confidence as their senior advisor of choice. His clients have included the American Electric Power (AEP) Centers for Disease Control and Prevention (CDC), State Farm Insurance, American Express, Capital Group, United Bank of Switzerland, Anthem Blue Cross and Blue Shield; United Healthcare, Primera Healthcare, L.L.C., Lutheran Medical Center, TEKsystems, CDI Corporation, Papa John's Pizza, Covance Inc., Siemens Microelectronics and Current Incorporated. Chris also works with non-profits, non-government organizations, churches, community, and faith-based organizations.

## Background

Chris comes from an American conservative Christian background. Originally from Phoenix Arizona, now resides in Auburn Georgia, and is currently in advanced studies at the school of hard knocks. He and his wife, college sweethearts, have 2 married adult children and are proud grandparents.



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